# Digital Health in Brazil Achievements and Challenges

Lincoln de Assis Moura Jr, PhD, FIAHSI, IMIA Hon Fellow lamoura@uol.com.br

#### Initial Statement

- I am not a civil servant, nor do I represent any area of government.
- I prepared the first version of WHO's Global Strategy for Digital Health in 2018;
- I worked on elaborating the Digital Health Strategy for Brazil 2020 2028 (ESD28) as a Hospital Alemão Oswaldo Cruz team member.
- I am a Brazilian National Health Systems firm supporter and have dedicated my life to Health Informatics to improve Health.
- The information presented here is in the public domain. Any opinion will be my responsibility and a reflection of my experience.

#### **About Brazil**

- 5<sup>th</sup> largest country in the world. Larger than the continental US.
- 6<sup>th</sup> largest by population and 4<sup>th</sup> largest democracy.
- Population of over 212 million as of 2020.
- SUS provides universal health coverage but faces challenges.
- The country is ethnically and culturally diverse.
- Over 150 million internet users, penetration around 75%.
- Brazilians spend an average of 9 hours daily online
- Brazil uses fully electronic voting for general elections, with final results in a few hours. Over 150 million voters in 2022.
- Brazilians have enthusiastically adopted digital technologies.



#### Brazil and Denmark

Indicator	Denmark	Brazil
Surface Area	43,000 km²	8,500,000 km²
Population	5.8 million	212 million
GDP	\$ 352 Billion	\$ 1.3 Trillion
GDP per capita	\$ 61,000	\$ 8,920
Number of Cities	98	5,570
Number of Hospitals	100	6,43



Denmark and Brazil have vastly different scales, but both leverage Digital Health advancements for better population health outcomes.

# BRAZIL

#### Summary

- Brazil has a much larger population and land area than Denmark.
- Denmark has over six times greater GDP per capita.
- Brazil has many more cities and hospitals.
- Denmark has an advanced universal healthcare system.
- Brazil's SUS has a robust conception but faces challenges.
- Brazil and Denmark have been implementing National
   Digital Health Strategies to improve services, though
   Denmark's digital systems are currently much more mature.
- Denmark is among the most innovative countries in the world.
- Brazil has the proven ability to deploy large-scale systems.

#### Collaboration Brazil-Denmark in Digital Health

- Exchange of best practices in electronic health record systems and interoperability standards.
- Health data analytics, AI, and precision medicine to improve care delivery.
- Indicators: Digital Health Maturity indexes.
- Monitoring and Evaluation of Health Systems and the impact of Digital Solutions.
- Sharing best practices in public health policies, prevention campaigns, and promoting healthy lifestyles to vulnerable groups.
- Many problems are the same all-over the world: e.g. collaboration and information sharing across levels of care and organizations.





#### Brazilian Digital Health Strategy Strategic Vision

By 2028, RNDS will be established and recognized as the digital platform for innovation, information and healthcare services for all Brazil, for the benefit of users, citizens, patients, communities, managers, healthcare professionals and healthcare organizations.



# Brazilian Digital Health Strategy Three Axes of Action



The three axes of action have as a foundational concept the notion that the MoH needs to guide all activities in Digital Health but needs partners within the federal government and with civil society to deliver it to the whole country.

#### Brazilian Digital Health Strategy Action Plan



Interconectividade

1.4.1 Acessar as fontes de

1.4.2 Estabelecer mecanismos para o Financiamento Privado

Financiamento Público



- 2.1 Informatização de Estabelecimentos de Saúde de País
- 2.1.1 Executar a expansão da Conectividade (internet)
- 2.1.2 Expandir a Informatização da Atenção Primária
- 2.1.3 Expandir a informatização dos demais níveis de atenção

#### 3. Support for the improvement of Health Care.

- Apoio à Continuidade da Atenção em todos os níveis
- 3.1.1 Oferecer suporte às Linhas de Cuidado
- 3.2 Promoção de Saúde e Prevenção de Doenças
- 3.2.1 Garantir o suporte às RAS (referência e contrarreferência)
- 3.2.2 Oferecer suporte à gestão de Saúde Populacional
- 3.3 Promoção da Telessaúde e Serviços digitais
- 3.3.1 Integração da Telessaúde e Serviços digitais ao fluxo assistencial

#### 4. The User as Protagonist.

- 4.1 Engajamento dos Usuários
- 4.1.1 Desenvolver ações para o envolvimento de cidadãos
- 4.1.2 Desenvolver ações para envolvimento de profissionais de saúde
- 4.2 Plataformas de informação para cidadãos e usuários
- 4.2.1 Implantar serviços de Registro Pessoal de Saúde



- 5.1 Capacitação em Informática em Saúde
- 5.1.1 Promover a capacitação de Profissionais e Gestores de Saúde
- 5.1.2 Promover a capacitação para profissionais de TI
- 5.2 Valorização do Capital Humano na Saúde Digital
- 5.2.1 Informática em Saúde como profissão e área de P&D

#### 6. Interconnectivity Environment.

- 6.1 Interoperabilidade com Sistemas Externos
- 6.1.1 Promover a interoperabilidade com a Atenção Primária
- 6.1.2 Promover a interoperabilidade com Laboratórios
- 6.1.3 Promover a interoperabilidade entre níveis de atenção
- 6.1.4 Promover a interoperabilidade com serviços de farmácia
- 6.1.5 Promover a interoperabilidade com serviços de telessaúde
- 6.1.6 Implantar serviços de Regulação Ambulatorial
- 6.2 Padrões e Terminologias
- 6.2.1 Fortalecer o RTS
- 6.2.2 Desenvolver padrões para a informação em saúde



- 7.1 Expansão dos Serviços ntegrados da RNDS
- 7.1.1 Promover o suporte ao Contato Assistencial
- 7.1.2 Desenvolver iniciativas de Vigilância em Saúde
- 7.1.3 Implementar serviços de Prescrição Eletrônica
- 7.1.4 implementar Serviços de Regulação
- .2 Ecossistema distribuido de sovação
- 7.2.1 Desenvolver iniciativas em IoT, Big Data e uso secundário dos dados
- 7.2.2 Implantar o Lago de Dados de informações de saúde
- 7.3 Saúde baseada em Valor
- 7.3.1 Explorar modelos de valor em saúde.
- 7.4 Avaliação e Incorporação de novas tecnologias
- 7.4.1 Oferecer suporte à incorporação de inovações
- 7.4.2 Utilizar recursos de pesquisa translacional

#### SEVEN PRIORITIES GUIDE THE ACTION PLAN

- Actionsinitiated n 2020
- Actionsinitiatedn 2021
- Actionsinitiated n 2023

# GREAT WAVES Great Opportunities

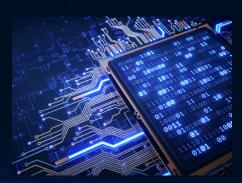
These are obvious reasons to review, update, and reenergize the Digital Health Strategy to align with other government actions to promote innovation, research and development, science, and competitiveness.



The pandemic propelled RNDS as a vital instrument for the electronic vaccination card and COVID diagnosis. Deployment was quickly redefined to answer the emergency.



National elections brought new hopes and a science drive to Health. The creation of a Digital Health Secretariat within the MoH is an important landmark.



The Generative Pretrained
Transformer (GPT) boom has turned
all warning lights on. The use of AI in
Healthcare and its Regulation are at
the top of everyone's agenda.

#### Some Results and Developments

- RNDS-enabled Solutions for Primary Care are evolving quickly
- Advances in the adoption of standards (Mind Share growing)
- Redesign of RNDS to be federated
- RNDS: few services but very beneficial (> 1.4 billion shots)
- Conecte-SUS is solid as an app for users, doctors, and managers
- Workshops for strengthening M&A, including with Denmark.
- Revival of RIPSA, a network of agencies that curates national Health indicators.
- The 1<sup>st</sup> International Symposium on the Digital Transformation of SUS with more than 3,000 participants in a hybrid environment.
- Successful projects to showcase competencies and capabilities
- The International Patient Summary: Sirio-Libanês Hospital with HL7 and CEN251.





#### Going On Now



Lisbeth Nielsen, Nisia Trindade and Ana Estela Haddad October 2023

- The newly created Secretariat of Digital Health and Innovation (SEIDIGI) organized on October 2 and 3 the International Symposium on Digital Health, attended by Ms. Lisbeth Nielsen of the Danish Health Data Authority, representing the Brazil-Denmark collaboration in Digital Health.
- The new Digital Health Strategy was announced.
- The federal government announced an investment of USD 8 billion for Science and Technology in Health.

#### Welcome the Strategy for the Digital Transformation

- **Vision:** A digital, integrated, innovative, and people-centered health system that promotes equity, quality, and efficiency in health care in Brazil.
- **Governance**: define the responsibilities, competencies, and attributions of the different levels of SUS management in the implementation of digital transformation.
- Infrastructure: ensuring the availability, quality, and security of the technological resources needed for digital transformation, such as networks, equipment, systems, and data.
- **Digital services**: develop and make available digital services that facilitate access to and quality health care, such as applications, portals, platforms, and information systems.
- Innovation: stimulate and support digital health innovation initiatives, such as pilot projects, public-private partnerships, startup incubators, and accelerators.
- Capacity Building: promote training and continuing education of SUS managers, professionals, and users on digital transformation, such as courses, workshops, and webinars.

#### The Opportunity

- Define Impactful Use Cases that catalyze collaboration in Digital Health.
- Respond to the opportunities opened up by start-ups/health techs.
- Anticipate responses to regulatory and data-sharing demands.
- Improve user experience and complete journeys.
- Adherence to GDPR and regulation by design and as differentiation.
- Interoperability by design for operational efficiency in the Healthcare Sector.
- Analytics and Big Data for knowledge generation feed the operation engine.
- Building the Digital Health Strategy >> Digital Health as the Engine of Operation.

#### Virtual Health enabled by Digital Health

- Telehealth as the Entry Point to the Hybrid Health System
- Remote Home Care, Consultations, and Procedures
- Hybrid Referral and Counter-Referral: from Virtual / Face-to-face to Virtual / Face-to-face
- Population Health as a result of the delivery of care.
- Ability to zoom from patient to population and vice versa
- Operational efficiency
- New models for attracting and retaining quality human resources

#### Governance Requirements

- More widespread knowledge of the Digital Health potential.
- Governance that induces collaboration.
- Ability to foster the needs of ALL stakeholders yet define priorities.
- Explore the availability of open and universal common goods, such as standards and best practices.
- Propose mission projects that impact Health and favor collaboration among diverse stakeholders.
- This can lead to an ALL-WIN (or almost) collaboration and adoption.

### Obrigado!

## Digital Health in Brazil Achievements and Challenges

Lincoln de Assis Moura Jr, PhD, FIAHSI, IMIA Hon Fellow lamoura@uol.com.br